



## Voluntary Product Accessibility Template

**Date:** September 27, 2004

**Product Name:** Diskeeper Standard Server Edition

**Product Version Number:** Version 8.0

**Vendor Company Name:** Executive Software

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### APPENDIX A: Suggested Language Guide

<b>Summary Table Voluntary Product Accessibility Template</b>		
<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems	Supports	The Diskeeper User Interface fully supports keyboard shortcuts, standard formats and disables no features designed for use by end-users with disabilities.
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	

Section 1194.31 Functional Performance Criteria	Supports	Diskeeper support Function Performance criteria either directly or through use of standard Windows Accessibility utilities.
Section 1194.41 Information, Documentation and Support	Supports	Information, documentation and support in compliance with requirements.

**Section 1194.21 Software Applications and Operating Systems -  
Detail  
Voluntary Product Accessibility Template**

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	Product is designed to run on a system that has a keyboard and all actions are executable from the keyboard. The result of a function can be discerned textually.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	There is nothing in the product that will cause disruption or disable activated features of other products or of the Operating System that are accessibility features.

<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports</p>	<p>The product is designed so that current focus is provided that moves among interactive interface elements as the input focus changes and allows to be programmatically exposed so that Assistive Technology can track focus and focus changes</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports</p>	<p>Sufficient information about a user interface element including the identity, operation and state of the element is available to Assistive Technology.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Bitmap images used to identify controls, status indicators and their meanings are consistent throughout the application's performance.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>Textual information is provided through standard Windows methods such as note pad or Internet Explorer.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports</p>	<p>Diskeeper does not override any user selected contrast or color selection or any individual display attributes.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supports</p>	<p>The only animation is in the status bar. This is also mirrored with text indication that Diskeeper is working and how far along it is.</p>

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Fragmentation and Performance information is conveyed in color coding but is also available in text.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	Diskeeper does not permit user to adjust color and contrast setting. Product uses whatever the system is set to.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Diskeeper does not use flashing or blinking text or objects or any other elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Diskeeper does not use electronic forms.

**Section 1194.31 Functional Performance Criteria – Detail  
Voluntary Product Accessibility Template**

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports through Equivalent Facilitation	Through use of Windows accessibility wizard - the functional needs of users who are blind and needs of users who have usable low vision.

<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports through Equivalent Facilitation</p>	<p>Through use of Windows accessibility wizard - wizard the functional needs of users who are blind and needs of users who have usable low vision.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	<p>No Audio information or operation required – No information retrieval requires hearing.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not Applicable</p>	<p>Audio information is not required for operation of Diskeeper</p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Not Applicable</p>	<p>Speech is not required for operation of product.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports</p>	<p>No fine motor control or simultaneous actions required.</p>

## Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Large Text copies by request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Available by request
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Internet and Email support available.