



OFFICE OF FOREIGN MISSIONS  
US DEPARTMENT OF STATE



**OFFICE OF FOREIGN MISSIONS  
DISASTER RESPONSE:**

**WHAT TO EXPECT IN TIMES OF TROUBLE**

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OFM disaster response can be categorized into three principal concerns:



- **Welfare of OFM office (personnel and property) and our ability to provide services to the foreign missions.**
- **Welfare of the foreign missions (personnel and property)**
- **Facilitating foreign mission efforts to assist their communities**

## Welfare of OFM office (personnel and property): **Pre-emptive Measures**



- **Lines of Communication**
  - Review/validate phone tree numbers
  - Update emergency management contact information
- **Review post-disaster procedures and plans**
  - Who will check on facilities?
  - Who will provide status reports?
  - Reporting to work and telework contingency plans
- **Monitor OPM and OEM websites/news/notices**

## Welfare of OFM office (personnel and property): **Post-disaster Response**



- Check on employee welfare
- Check for facility damage and any impediments to building access
- Provide updates and daily status reports
- Promulgate COOP and/or work from home plans to Federal, local authorities and employees
- Monitor information from Federal, state, and local authorities

## Welfare of the foreign missions (personnel and property): **Pre-emptive Measures**



- **Outreach for disaster preparedness**
- **Update Foreign Mission contact information**
- **Communicate with Foreign Missions**
- **Attend Task Force teleconferences**
- **Ascertain/update contact info for response partners or information sources**

## Welfare of the foreign missions (personnel and property): **Post-disaster** Response



- **Directly contact foreign missions (in regions)**
- **Ask about the welfare of your employees as well as your host country nationals residing within the impacted region**
- **Inquire about your operational status**
- **Do you have any relevant information you would like to share with the foreign mission community?**

# Post-disaster Response Continued:



- **Do you require assistance in contacting local services?**
- **If applicable, we'll explain how your country can provide disaster assistance.**

## Facilitating foreign mission efforts to assist their communities



- **Key goals are to:**
  - Gain an insight into the distribution of foreign population in affected areas to permit some estimation of the size, scope, and nature of OFM response required.
  - Ensure foreign missions are connected with the right people on the ground to assist them, including local city/state authorities, FEMA, Red Cross, NGOs and others as appropriate.
  - Ensure US responders understand the foreign mission responsibilities to their constituents and need for access/information.
  - Provide situational clarity to the Department and foreign missions.

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