



United States Department of State

Office of Foreign Missions

Washington, D.C. 20520

July 15, 2020

NOTICE

PEPCO Contact Information

The Department of State wishes to share with all foreign missions contact information for Potomac Electric Power Company (PEPCO) in the event of a service interruption or other pertinent concerns, including:

- Billing and Metering Inquiries
- Electric Service Outages
- Outage Follow up During Off-Hours

Please review the enclosed attachment from PEPCO for this information.

Questions regarding this may be directed to Tamara Carter at tcarter@pepco.com or 301-548-4352.



An Exelon Company

Greetings to our Embassy Customers.

Pepco is providing the following information for your use in the event of a service interruption or other pertinent concerns.

Billing and Metering Inquiries

- Key Account Support Team (202) 872-2040 KAST South @pepco.com

Electric Service Outages

- Outage Management System (877) PEPCO-62 -or- (877) 737-2662

Call this number to place your outage in Pepco's Outage Management System (OMS), where your outage will receive the necessary attention. Please allow up to an hour for our crews to arrive on the scene. Be prepared to provide your billing account number or service address as displayed on your billing statement.

Outage Follow up During Off-Hours

- Large Customer Services (301) 670-8702

This number will connect you to an on-call Account Manager. Once again, be prepared to provide your billing account number or service address.

Please feel free to reach out to me with questions or concerns.

Sincerely,

Tamara Carter

Pepco Large Customer Services (LCS)

Email: tcarter@pepco.com

Desk: (301) 548-4352

Cell: (202) 510-4226