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Opening Remarks
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OBO 2020 ANNUAL INDUSTRY ADVISORY GROUP MEETING

YEAR IN REVIEW

U.S. DEPARTMENT OF STATE
BUREAU OF OVERSEAS BUILDINGS OPERATIONS
**MISSION**

OBO provides safe, secure, functional, and resilient facilities that represent the U.S. government to the host nation and support the Department’s achievement of U.S. foreign policy objectives abroad.

**VISION**

These facilities represent American values and the best in American architecture, design, engineering, technology, sustainability, art, culture, and construction execution.

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**STRATEGIC PRIORITIES**

Positioning OBO to serve the U.S. diplomatic community with vision, purpose, and value

- **EMBASSY AFTER NEXT**
  - Building Program

- **FACILITY MAINTENANCE & UPKEEP**
  - Asset Value Preservation

- **DIPLOMATIC RESIDENTIAL INITIATIVE**
  - Housing Investment

- **DATA MANAGEMENT & ANALYTICS**
  - Data-Driven Decision-Making

- **TALENT MANAGEMENT**
  - Recruit and Retain

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**STRATEGIC GOALS**

- **SECURITY**
  - Enhance the security, safety, and functionality of facilities and residences for overseas personnel.

- **RESILIENCY**
  - Provide industry leading, resilient facilities that represent the nation and support department personnel in achieving U.S. foreign policy objectives.

- **STEWARDSHIP**
  - Promote continuous improvement facilitated by a culture of optimizing people, processes, and supporting technology.
Overview of Re-Entry Phases

**Gate 1**
Raise Your Hand

- **Telework**: 100% Telework
- **Building Access**: Restricted
- **Travel**: Restricted

**Gate 2**

- **Telework**: Staff able to perform many of their duties at home are encouraged to continue telework full-time.
- **Building Access**: Maximum building occupancy is 25%; restrictions on use of shared spaces. No visitors.
- **Travel**: Mission critical travel only for highest priority activities; all travel must comply with country restrictions.

**Gate 3**

- **Telework**: Leveraged as needed.
- **Building Access**: To be determined.
- **Travel**: Mission specific travel only.

**Phase 0**

- **Telework**: Staff able to perform many of their duties at home are encouraged to continue telework full-time.
- **Building Access**: Maximum building occupancy is 25%; restrictions on use of shared spaces. No visitors.
- **Travel**: Mission critical travel only for highest priority activities; all travel must comply with country restrictions.

**Phase 1: Raise Your Hand**

- **Telework**: Staff able to perform many of their duties at home are encouraged to continue telework full-time.
- **Building Access**: Maximum building occupancy is 25%; restrictions on use of shared spaces. No visitors.
- **Travel**: Mission critical travel only for highest priority activities; all travel must comply with country restrictions.

**Phase 2: Raise Your Hand +**

- **Telework**: Staff able to perform most of their duties at home may continue telework full-time.
- **Building Access**: Maximum building occupancy is 50%; restrictions on use of shared spaces. Limited visitors with Director approval.
- **Travel**: Mission essential travel only; all travel must comply with country restrictions.

**Phase 3: OBO2.0**

- **Telework**: Leveraged as needed.
- **Building Access**: To be determined.
- **Travel**: Mission specific travel only.

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**Key**
- ⚫ Reopening phase
- ⬤ Criteria to be met before proceeding

Based on the White House’s *Opening up America Again* guidelines.
OBO 2.0 Conceptual Reimagination

**WHAT**
Process defines and standardizes work. Evolve institutional processes in a more efficient way instead of relying on legacy processes and personality-driven work-arounds.

**WHO**
People do the work and carry out the Mission. OBO 2.0 hires and retains for aptitude and attitude vs. technically proficient staff who lack collaborative and innovative approaches to finding solutions to everyday challenges.

**HOW**
Modernizing Technology not only to help employees work faster, but foster more strategic, creative, and innovative work vs. reinforcing automation of outdated, inefficient, or sub-optimal processes.

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**PROCESS**
Embassy After Next
Diplomatic Residential Initiative
Facility Maintenance & Upkeep
Planning & Design
Asset Management

**PEOPLE**
Talent Management
Organizational Structure & Workforce Planning
Talent Attraction & Job Recruitment
Retention
Employee Engagement
Recognition
Promotion

**SUCCESS**

**TECHNOLOGY**
Data Management & Analytics
Optimization of Remote Work
Conferencing Software
Design Review Software
Office Technology
Virtually Connect Secure Rooms
Provide Staff with Laptops

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**STRATEGIC PRIORITIES**
Embassy After Next
Facility Maintenance & Upkeep
Diplomatic Residential Initiative
Data Management & Analytics
Talent Management

OBO 2.0 * 3.0
Diplomacy Strong
Industry Advisory Reviews
U.S. EMBASSY
DOHA, QATAR

ARCHITECTURE / ENGINEERING
DESIGN FIRM
Richard and Kennedy

ANTICIPATED DESIGN / BUILD
CONTRACT AWARD
Late 2020

Industry Advisory Reviews
August 14, 2019 & October 4, 2019

PEERS
Susannah Drake
DLAND Studio / Member

Christian Bailey
ODA / Member

Craig Schwitter
Buro Happold / Member
U.S. EMBASSY
DOHA, QATAR

DESIGN GOALS

– Utilize appropriate material sources & construction techniques.

– Create a timeless embassy design that engages with and stands up to the exciting new contemporary fabric of Doha & Qatar.

– Provide architecture that reveals American values and responds to Qatar culture & traditions.

– Concentrate sustainable efforts on efficient water use & cooling for cost effective embassy operations.
U.S. CONSULATE GENERAL
LAGOS, NIGERIA

ARCHITECTURE/ENGINEERING DESIGN FIRM
Ennead

ANTICIPATED DESIGN / BUILD CONTRACT AWARD
Early 2021

Industry Advisory Reviews
July 23, 2019 & OCTOBER 7, 2019

PEERS
Mark Robbins
American Academy in Rome / Member
Robert Svedberg
TVS Design / Member
Claire Weisz
WXY Studio / Member
U.S. CONSULATE GENERAL
LAGOS, NIGERIA

DESIGN GOALS

– Create civic presence for the United States in Lagos.
– Develop a performative African architecture that reflects American culture & values.
– Integrate sustainable & resilient approaches that are reflective of the local climate & city utilities.
– Be an oasis for the local consulate community.
– Facilitate future growth including internal growth and future expansion of the office & Consular programs suitable for the rapidly growing city.
U.S. CONSULATE GENERAL
LAGOS, NIGERIA
U.S. EMBASSY
HANOI, VIETNAM

ARCHITECTURE/ENGINEERING
DESIGN FIRM
EYP

ANTICIPATED CONSTRUCTION MANAGER
AS CONTRACTOR CONTRACT AWARD
Early 2021

Industry Advisory Reviews
August 11, 2020

PEERS
Marion Weiss
Weiss/Manfredi / Member
Jim Richard
RKA / Adjunct
Jay Taylor
MKA / Adjunct
U.S. EMBASSY
HANOI, VIETNAM

DESIGN GOALS

- Create an embassy that recognizes the importance of this emerging urban context.
- Capitalize on the challenges of flood events as inspiration for the site development and landscape.
- Amplify the connections between the indoor and outdoor representational spaces.
- Develop an architecture that exemplifies contemporary sustainable requirements.
U.S. EMBASSY
LILONGWE, MALAWI

ARCHITECTURE/ENGINEERING DESIGN FIRM
Miller Hull

ANTICIPATED DESIGN / BUILD CONTRACT AWARD
Late 2020

Industry Advisory Reviews
September 25, 2019 & December 4, 2019

PEERS
Sandy Brock
Nitsch Engineering / Adjunct

Julie Snow
Snow Kreilich Architects / Member IAR I

Julie Snow & Matthew Kreilich
Snow Kreilich Architects / Adjunct IAR II

Nico Kienzl
Atelier Ten / Member
U.S. EMBASSY
LILONGWE, MALAWI

DESIGN GOALS

– Minimize the risk to both gullies for future climate conditions.
– Maximize site functionality for vehicles, maintenance, and emergency access.
– Prioritize pedestrian experience for all users.
– Respond appropriately to the formal representational edges & natural side of the site and capitalize on the viable view corridors.
– Strategize for environmentally sensitive development.
– Provide job training & engagement for the local community.
– Support USAID and Public Affairs outreach missions.
INDUSTRY ROUNDTABLE
COMMERCIAL REAL ESTATE

JULY 24, 2020

PEERS
Greg Cannito
Corvias / Member
Maureen Ehrenberg
WeWork / Member
Michael L. Norton
J.P. Morgan Chase & Co. / Member
Barry Scribner
JLL / Member

Suzanne Heldelbe...
Modernize
ADOPTING A CULTURE OF PARTNERING AND INSTITUTING LEAN CONSTRUCTION METHODS

PRESENTATION

- OBO has a set of Strategic Priorities aimed at modernizing our process, people, and technology.
- Much of this work is aligning ourselves more closely with industry best practices.
- As part of Embassy After Next, we have adopted partnering and lean construction approaches.
Modernize

DISCUSSION

- What are your experiences that have positively shaped your approach to work?
- As we continue to modernize, what are other avenues or foci we should identify?
Impact

EMBASSY EFFECT

PRESENTATION

- OBO and industry partners’ work around the world impacts both the portfolio and the people and places that surround it.

- Embassy Effect is collecting and showcasing the influence of U.S. diplomatic portfolio work in the cities we operate around the world. These effects touch in economic, environmental, and social ways.
Impact

DISCUSSION

– How do we better capture Embassy Effect and amplify the conversation to activate industry engagement and enhance diplomatic relationships?
– What are the other areas where you have seen impact? What are we missing?
As part of the Embassy After Next strategy, Embassy 2050 will connect OBO with American thought leaders, researchers, and makers to focus the Bureau on the future, ensuring that our facilities support the U.S. Diplomatic presence and showcase America’s innovation around the world.

– Embassy 2050 Drivers Under Consideration
POPULATION / URBANIZATION / RESOURCES / CLIMATE / TECHNOLOGY
Innovate

DISCUSSION

– What role do we play in being an example or leader for innovation?
– How do industry and academic partners play in that?
Video Link to Come.
Public Input
INDUSTRY ADVISORY GROUP
ANNUAL MEETING
September 22, 2020

IAG Member Recognition
Closing Remarks