



United States Department of State

Washington, D.C. 20520

December 2, 2020

NOTICE

OFM New York Operations Update During COVID-19

Foreign missions serviced by the OFM's New York Regional Office (OFM/NY) are informed that due to the COVID-19 pandemic, in-office staffing and operations remain impacted. When making requests, please keep in mind that processing may take up to three weeks longer than normal. Please plan accordingly.

To protect the health and safety of staff and customers, in person pick-up and drop-off of items is not facilitated at this time. Accordingly, please mail any such items to OFM/NY to the address provided below.

Office of Foreign Missions
799 United Nations Plaza, 8th Floor
New York, NY 10017

To ensure correspondence is received in a timely manner, please email a softcopy to OFMNYCustomerService@state.gov in addition to any hardcopy mailings..

Questions concerning this matter may be directed to OFM/NY by electronic mail to OFMNYCustomerService@state.gov.