



United States Department of State

Washington, D.C. 20520

November 12, 2021

NOTICE

Drop Box at OFM's Customer Service Center

The Office of Foreign Missions (OFM) is pleased to announce that it will offer drop-off services for foreign missions located in the Washington, DC metropolitan area. Effective November 15, 2021, mission points of contact or their designee will be allowed to utilize this service on a walk-in basis Monday – Friday from 8am to 3:30pm. OFM's Customer Service Center located at:

3507 International Place NW,
Washington, D.C. 20008

This service will be limited to the following items:

- return of diplomatic identification cards, driver's licenses, license plates, and tax-exemption cards;
- submission of Visa Change Applications;
- submission of Dependent Work Authorization Requests; and,
- checks

After clearing security, the individual representing their mission may drop-off the above-referenced items by placing them inside of the gray metallic box labeled "Drop Box" located on the left hand-side of the Customer Service Center's entrance. All submissions must be in a sealed envelope. All individuals visiting a Department of State facility are currently required to wear facial coverings.

If you have any questions concerning this matter, please contact OFM via email at OFM-DMV@state.gov.

