



U.S. DEPARTMENT OF STATE
BUREAU OF OVERSEAS BUILDINGS OPERATIONS

OBO Industry Days Highlighting the Operations Directorate

May 16, 2024

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1.0

Opening and Introduction

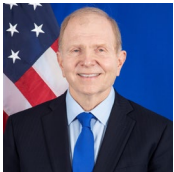
Acting Director | External Affairs | OBO

Introductions



Meghan Sebold

Acting Director | External Affairs | OBO



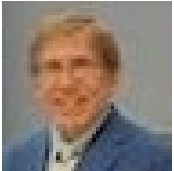
Ambassador Moser

Director | OBO



Chelsea Bakken

Managing Director
Operations | OBO



Edward Baran

Branch Chief – Major Support Branch
Facilities, Design & Construction Division
Office of Acquisitions Management
Bureau of Administration



Jose Vasquez

Contract Specialist
Facilities, Design & Construction
Office of Acquisitions Management
Bureau of Administration



Marika Zadva

Director (Acting) | Office of Area Management | OBO



Imtiaz Hafiz

Senior Curator | Office of Art in Embassies | OBO



Darrell Dantzler

Director | Office of Fire Protection | OBO



Tobin Tracey

Director | Office of Cultural Heritage | OBO



Sharon Kroszkewicz

Director | Office of Residential Design and Furnishings | OBO

Introductions Cont.



Ralph Delarue

Director | Facility Management | OBO



David Needham

Director | Safety, health & Environmental Management | OBO



Lauren Lockett

Strategic Industry Partnerships | External Affairs | OBO



2.0

Welcome Message

Ambassador Moser | Director of OBO

OBO Director Moser

Appointed Director of the Bureau of Overseas Buildings Operation (OBO) on October 25, 2021.

Previously Acting Director and Principal Deputy Director.

Served as the U.S. Ambassador to Kazakhstan from 2019-2021 and to the Republic of Moldova from 2011-2015.

Diplomatic career started in 1984, with Washington roles as Deputy Assistant Secretary for Logistics Management, Director of Global Support Services and Innovation, Deputy Executive Director for European and Eurasian Affairs, Post Management Officer in the Bureau of Near Eastern and South Asian Affairs, and Political-Military Affairs Officer in the Bureau of Political-Military Affairs.

Overseas assignments include positions as Management Counselor at U.S. Embassy Kiev, Energy Attaché/Economic Officer and Management Officer at U.S. Embassy Almaty, Administrative Officer at U.S. Embassy Paramaribo, Financial Management Officer at U.S. Embassy Cairo, and Consular Officer/Staff Assistant at U.S. Embassy Bonn.

Originally from North Carolina, earned a B.A. in Political Science from the University of North Carolina at Chapel Hill.





3.0

Introduction to OBO

Chelsea Bakken | Managing Director



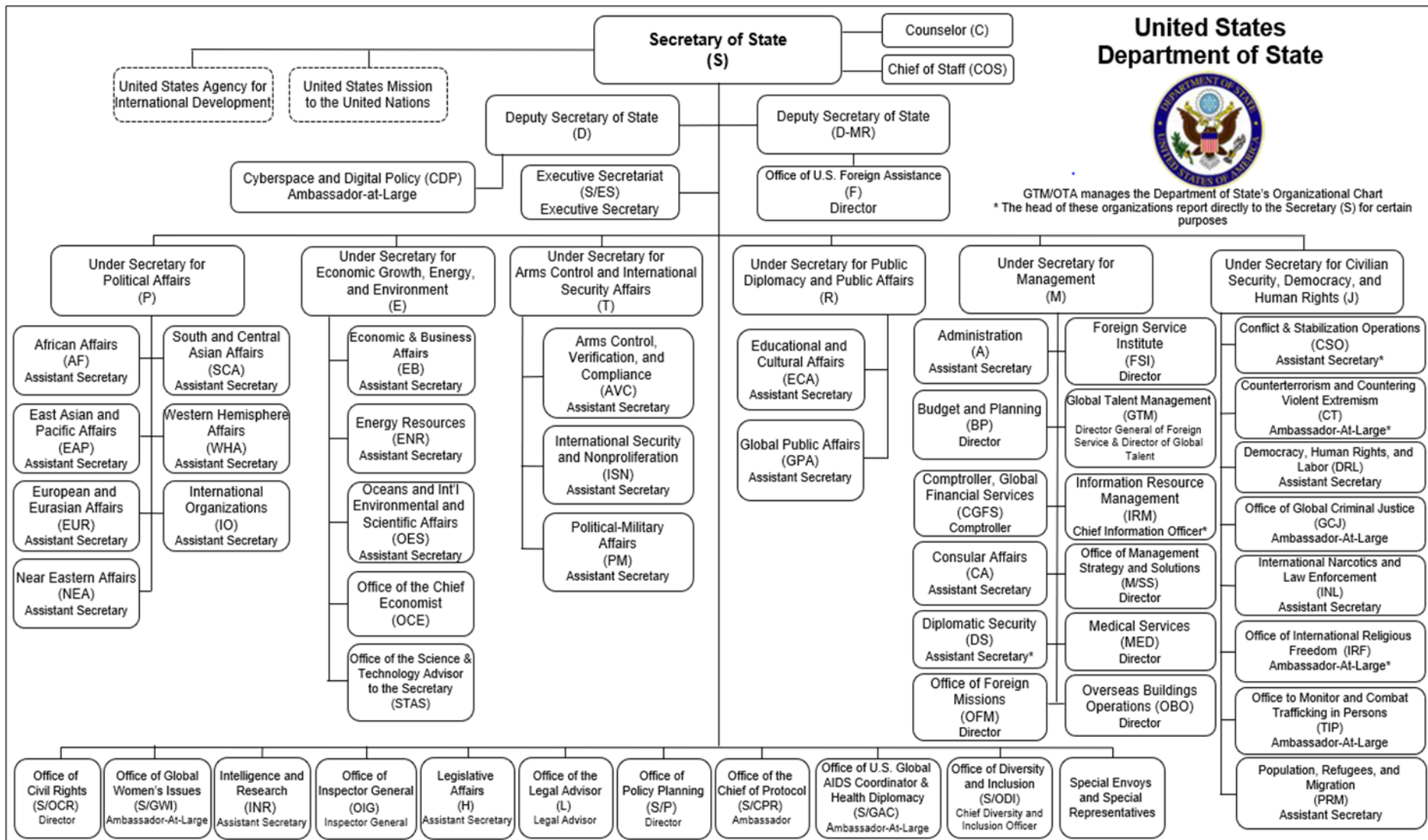
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Procurement Process and Overview

Edward Baran | Branch Chief - Facilities, Design & Construction – Major Support Branch | AQM

Jose Vasquez | Contract Specialist – Facilities, Design & Construction – Major Support Branch | AQM

The U.S. Department of State



The Under Secretary for Management (M)



The Under Secretary for Management is the State Department's representative on the President's Management Council and is the Department official responsible for implementing the President's Management Agenda (PMA). The PMA is a set of management initiatives designed to make government more citizen-centered, effective, and efficient.

- **Bureau of Administration**
- Bureau of Budget and Planning
- Bureau of Consular Affairs
- Bureau of Diplomatic Security
- Bureau of Global Talent Management
- Bureau of Information Resource Management
- Bureau of Medical Services
- **Bureau of Overseas Buildings Operations**
- Bureau of the Comptroller and Global Financial Services
- Director of Diplomatic Reception Rooms
- Foreign Service Institute
- Office of Foreign Missions
- Office of Management Strategy and Solutions

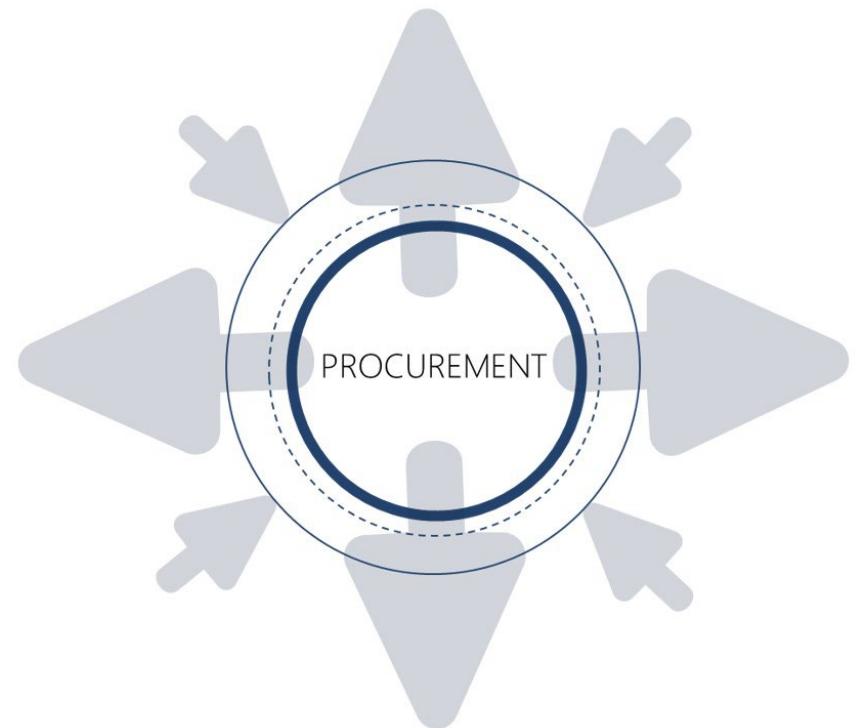
Bureau of Administration, Office of the Procurement Executive (OPE)

EXECUTIVE MISSION

- To provide management direction and leadership over Department-wide acquisition and federal assistance policies and the full range of acquisitions and federal assistance management services.

EXECUTIVE VISION

- OPE delivers flexible solutions through a responsive and knowledgeable workforce that elevates the Acquisition Experience.



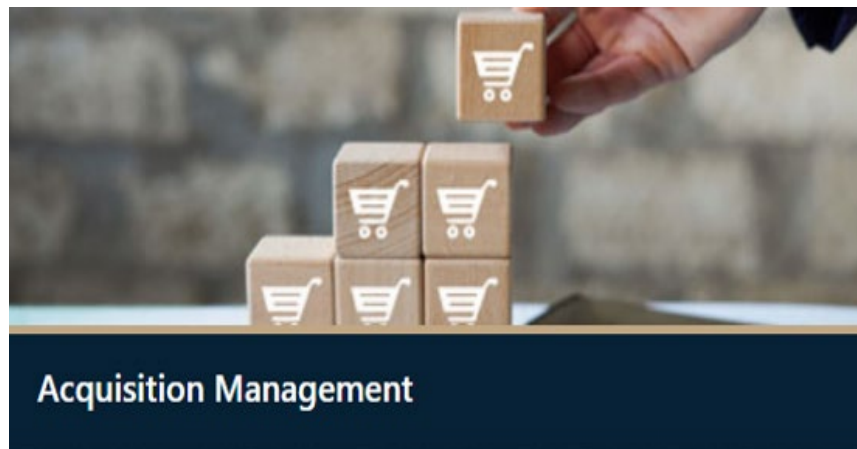
Office of Acquisitions Management (AQM)

Office of Acquisitions Management (A/OPE/AQM)

- Manages, plans, and directs Department's acquisition programs
- Conducts contract operations in support of activities

Facility, Design, and Construction Division (A/OPE/AQM/FDCD)

- Establishes acquisition agreements for logistics requirements abroad and OBO requirements with the private and public sectors



Facilities & Operations

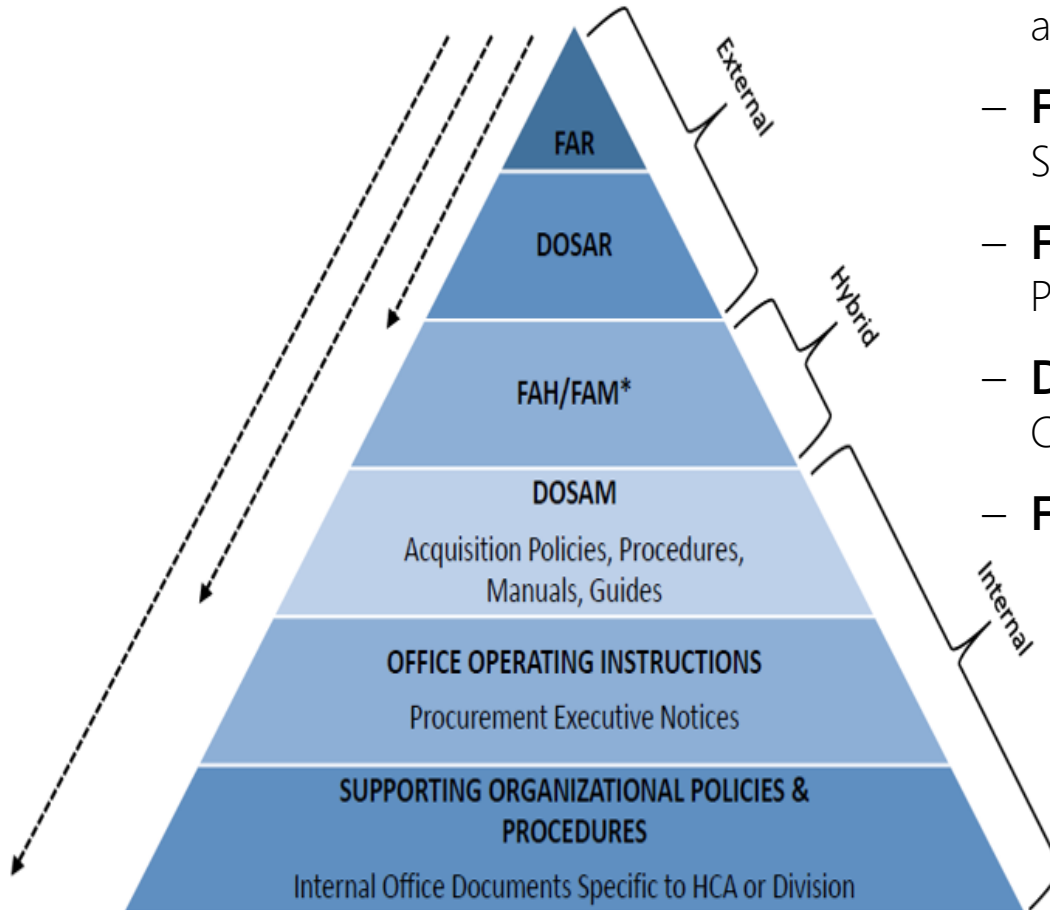
FDCD administers contracts for services, products and programs including but not limited to:

- International Maintenance Assistance Program (IMAP)
- Construction Security Monitoring Program (CAG/CST)
- Overseas and Domestic (design/build) construction and renovation projects

Other Facility Services (various services) include but are not limited to:

- Art (in Embassies) & The Cultural Heritage Program
- Art Insurance
- Fire Systems Inspection
- Fire Extinguishers
- Engineering Support/Staffing Services and Admin Services
- FE/BR Doors
- Residential Generators (worldwide)
- Technical and Power/Electrical Services
- Roofing
- Information Management Services
- Notifier services and products
- Preventative Maintenance & various other services and products

AQM Procurement Regulation Sources for DOS Requirements



- **FAR part 8:** Required Sources of Supplies and Services
- **FAR Subpart 8.4:** Federal Supply Schedules
- **FAR part 12:** Acquisition of Commercial Products and Services
- **DOSAR part 612:** Acquisition of Commercial Items
- **FAR part 15:** Contracting by Negotiation

Federal Supply Schedules (FAR Subpart 8.4)

- FAR Subpart 8.4 – Federal Supply Schedules, and FAR Part 38 – Federal Supply Schedule Contracts, govern the operation and use of the schedule program.
- Prescribes procedures that Federal Government ordering activities must follow when issuing orders using GSA Schedules.
- Orders placed following these procedures are considered to be issued using full and open competition.
- Agencies can place Task Orders or Delivery Orders under GSA Federal Supply Schedule for required products or services.
- Agencies can establish Blanket Purchase Agreements (BPAs) under all schedule contracts.



Federal Supply Schedules – Task Order/Delivery Order

- Each schedule contains the information needed by agencies to place delivery orders or task orders directly with the schedule contractors.
- A Task Order (TO) is issued for the performance of tasks/services.
- A Delivery Order (DO) is issued for the delivery of products/supplies.
- Post Requirements
- Issue RFI/RFQ
- Notification of Award
- <https://www.ebuy.gsa.gov/>
- Environmental Services
- Information Technology Services
- Professional Engineering Services
- Logistics Services
- Language Services
- Security Solutions
- Management and Consulting Services
- Facilities Maintenance
- Professional Services
- Disaster Relief



Commercial Items (FAR Part 12)

- FAR Part 12, Acquisition of Commercial Items; Prescribes policies and procedures unique to the acquisition of commercial items.
 - It implements the Federal Government's preference for the acquisition of commercial items contained in Title VIII of the Federal Acquisition Streamlining Act of 1994 (Public Law 103-355).
 - Acquisition policies more closely resemble those of the commercial marketplace and encouraging the acquisition of commercial items and components.
 - May be acquired using the streamlined procedures set forth in FAR Part 12 – Subpart 12.6.
- **Common Applications:**
 - Commercial products and services
 - Information Technology (IT) product and services
 - Environmental Remediation Services
 - Cyber services and solutions
 - Cloud services and solutions
 - Software licenses
 - Telecommunications and wireless services
 - Advisory and Assistance Services
 - Facility Management

FAR 15: Contracting By Negotiation

- FAR Part 15 describes the procedures for competitive and non-competitive open market acquisitions exceeding the Simplified Acquisition Threshold (SAT). Open market is defined as products or services not available from required sources of supply, such as GSA schedule contracts, outlined in FAR Part 8.
- Request for Proposal (RFP) is issued defining the requirement and requesting technical and pricing information. It also describes how the award decision will be made.
- AQM responds to questions from potential offerors with answers and solicitation amendments as necessary. Questions and answers are forwarded to all potential offerors.
- Proposals are submitted by an established time and date.
- Proposals are evaluated by the Government based on the evaluation criteria in the RFP- e.g. technical, cost/price, past-performance.
- If necessary, negotiations (discussions) are held to resolve deficiencies and other issues, including price, with the offerors in the competitive range and revised proposals are submitted and evaluated.
- Contract(s) awarded to the successful offeror(s).



Solicitation Structure

RFP: Sections A-M, Part I

Section A

- Standard Form (SF) 33
- Standard Form (SF) 1449

Section B

- Pricing

Section C

- Statement of Work, requirements

Section D: Packaging and Marking

- Packaging, preservation and marking requirements

Section E: Inspection and Acceptance

- Quality Assurance
- Office responsible for quality assurance

Section F: Deliveries or Performance

- Time, place and method of delivery or performance

Section G: Contract Administration

- Includes any required accounting and appropriation data and any required contract administration or instructions other than those in the RFP

Solicitation Structure Cont.

Section H: Special Contract Requirements

- Defense Base Act Insurance – certificates to be submitted to CO/COR before travel and maintained through performance of the project.
- Diplomatic Security Requirements
- Include specified section in ALL subcontracts
- Photographs need advance authorization from RSO, COR, and/or SSM.
- Public Release of Information Requests
- Basis for Equitable Adjustment
- 52.243-4 CHANGES (JUN 2007)
- 52.243-5 CHANGES AND CHANGED

CONDITIONS (APR 1984)

- 52.243-7 NOTIFICATION OF CHANGES (APR 1984)

Part II – Contract Clauses: Section I

Part III – List of Documents, exhibits and other Attachments: Section J

Part IV – Representations and Instructions:

Section K: Provisions that require representations and Certifications

Section L: Instructions, conditions, and notices to offerors

Section M: Evaluations factors for award

Project Team Authority & Contract Changes

- *Only a Contracting Officer* has the authority to issue modification and authorize additional work not included in Contract/Task Order.
- The *Contracting Officer's Representative (COR)* and ACOR do NOT have authority to modify task order or contract terms.
- *Personnel at Post* do NOT have the authority to modify or request additional work under this task order.

Changes:

- If there is ANY change requested by anyone other than the CO, the contractor shall immediately bring this to the attention of the CO.
- If differing site conditions arise, the contractor shall notify the COR and the CO.





4.1

Project Acquisitions & Contractor Selections

Current Project Delivery Methods



Complexity, environment, and urgency are evaluated in deciding a delivery method:

- Federal Supply Schedules FAR 8
- Commercial Items FAR Part 12
- Contracting by Negotiation FAR 15
- Indefinite Delivery Indefinite Quantity (IDIQ) FAR 16

Contact Types:

- Fixed-Price
- Time & Materials
- Labor Hour

Contractor Selection & Awards



Contractor Selection

- The Department recruits, prequalifies and awards contractors committed to the best practices with verifiable records of consistent success.
- The Department is working to expand the pool of contractors to promote competition and the best outcome for the U.S. government.

Contract Award

- Best Value Trade-off: Focus on Technical, Price and Past performance.
- Lowest Price Technically Acceptable: evaluated on an “acceptable vs. unacceptable” basis

OBO IDIQ Opportunities with NAICs and Estimated Recompete Year (1 of 3)

236220 - CONSTRUCTION OF OFFICE BUILDINGS

- DB & DBB (General Construction) IDIQs - 2025
- CHU IDIQs - Late 2024
- Worldwide FE/BR IDIQs – 2024*
- Rapid Engineering & Construction*

541310 - ARCHITECTURAL SERVICES

- Earthquake/Seismic IDIQs - 2024
- Domestic AE IDIQs - 2028
- Worldwide Design Service IDIQs - 2024
- SPC Design IDIQs - 2024

541330 - ENGINEERING SERVICES

- Scheduling/Claims IDIQs - 2024
- Value Engineering IDIQs - Late 2025*
- Cost Estimating IDIQs - 2027
- AE Support Service IDIQs - 2025
- TPC Engineering Services IDIQs - 2026*
- BAS & HVAC Technical Services – 2024*
- Environmental Engineering IDIQ – 2025*
- Commissioning IDIQs - 2024
- A/E Roofing – 2024*

OBO IDIQ Opportunities with NAICs and Estimated Recompete Year (2 of 3)

238210 - ELECTRICAL CONTRACTORS AND OTHER WIRING INSTALLATION CONTRACTORS

- Telecommunications - 2026
- Engineering and Electrical Services - 2024*

561210 – FACILITIES SUPPORT SERVICES

- IMAP – 2025*
- Facility Management Support Services – 2025*
- Construction Repair Services – 2025*
- Construction management Support Services – 2028*
- Fire Alarm Maintenance – 2025*
- Residential Generators – 2025*

562910 - REMEDIATION SERVICES and D/B ENVIRONMENTAL REMEDIATION

- Asbestos Abatement – 2024*

561612- SECURITY GUARDS AND PATROL SERVICES

- Construction Security Monitoring Services - 2024
- Cleared American Guards (CAGs) - Late 2024
- Construction Surveillance Technicians(CST) services – 2026

238220- PLUMBING, HEATING, AND AIR-CONDITIONING CONTRACTORS

- Environmental Security Protection System Filters – 2024/2025*

OBO IDIQ Opportunities with NAICs and Estimated Recompete Year (3 of 3)

238390- OTHER BUILDING FINISHING CONTRACTORS

- System Furniture Installation Services - 2024

238320- PAINTING AND WALL COVERING CONTRACTORS

- Water Storage Tank Remediation – 2025*

238160- ROOFING CONTRACTORS

- D/B Roofing Services – 2024*

541380- TESTING LABORATORIES AND SERVICES

- Shielding - 2026

561621- SECURITY SYSTEMS SERVICES

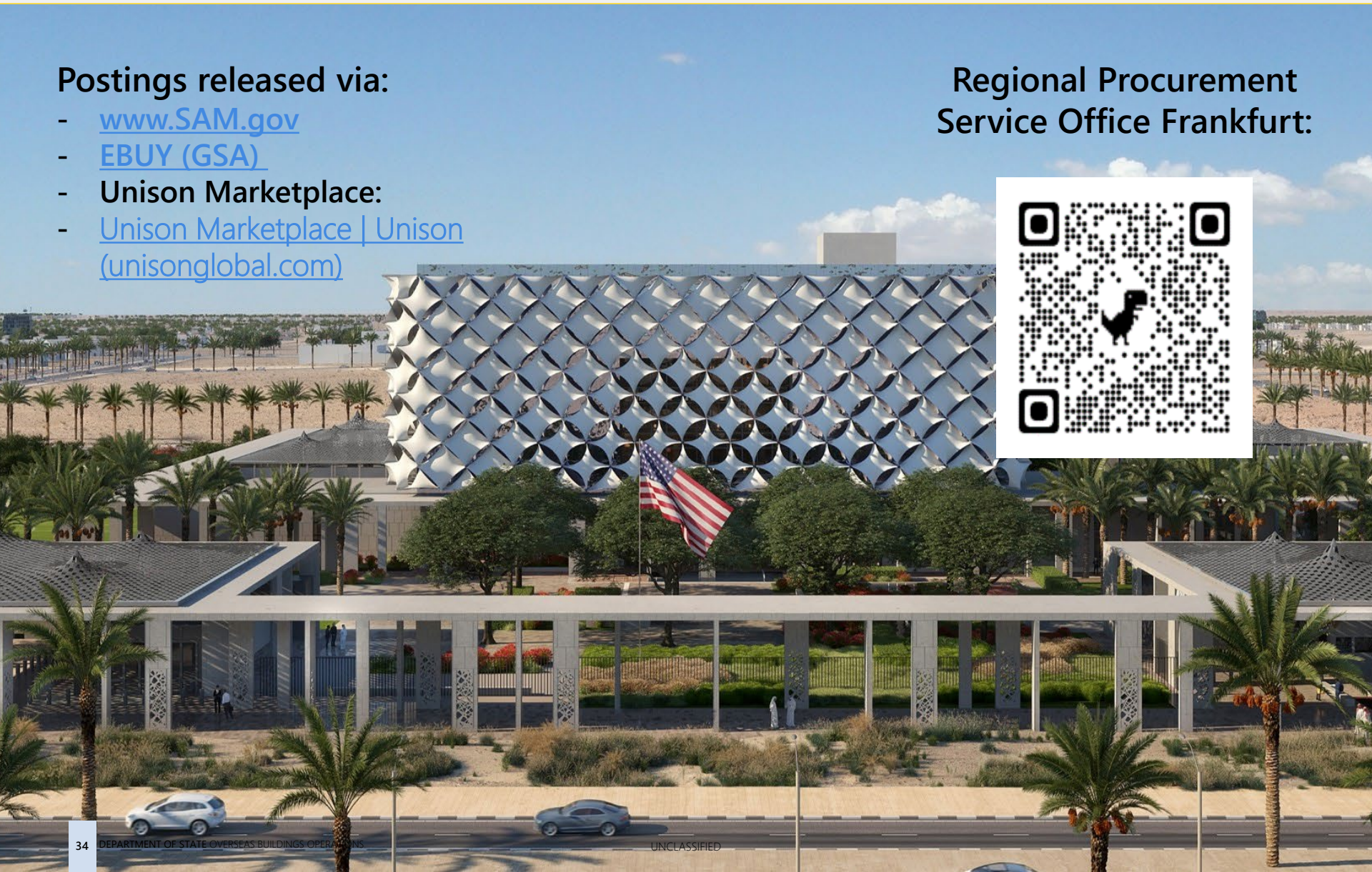
- Technical Security Services Installation – 2024*

How To Find Opportunities

Postings released via:

- www.SAM.gov
- [EBUY \(GSA\)](http://EBUY(GSA))
- **Unison Marketplace:**
- [Unison Marketplace | Unison \(unisonglobal.com\)](http://Unison Marketplace | Unison (unisonglobal.com))

Regional Procurement
Service Office Frankfurt:





5.0

Introduction to OPS

Chelsea Bakken | Managing Director



6.0

Office Presentations



6.1

Office of Area Management

Marika Zadvá | Director (Acting)

Mission

Area Management (AM) is the liaison and interlocutor for all overseas posts. We represent Foreign Service interests to OBO, explaining post's needs and limitations to OBO and explaining OBO's policies and procedures to post leaders. We manage the Minor Construction and Improvement Program.

MISSION:

1. To provide comprehensive and timely customer service support to posts and to link OBO and posts by acting as a practical, effective, and results-oriented ombudsman, explaining post's needs and limitations to OBO and OBO's policies and procedures to posts.
2. To manage OBO's Minor Construction and Improvement (MCI) accounts and to oversee MCI projects in support of the best possible office and residential facilities for posts.
3. To represent Foreign Service interests to OBO in a positive manner so as to engender increased dedication to providing safe, secure, and appropriate facilities for our colleagues serving abroad.



Area Managers



Liaise between
OBO and Regional
Bureaus



Manage the Minor
Construction and
Improvement
Program (MCI)



Prioritize
Requirements for
the Major
Rehabilitation
Program



Represent the
Foreign Service
Perspective



Travel to Posts to
Document
Deficiency and the
Proper Use of
OBO Resources



Liaise with Other
Department
Bureaus and
Tenant Agencies



Coordinate
Washington Briefings
for COM, DCM, and
Post Management
Officials



Conduct Field and
Conference
Training





6.2

Art in Embassies (ART)

Imtiaz Hafiz | Senior Curator

Art in Embassies Overview

Established in 1963, the Office of Art in Embassies (ART) advances cultural diplomacy through art exhibitions and exchanges at the Department's diplomatic facilities.

Responsibilities:

- Commissions permanent art collections, featuring American and host country artists, in U.S. embassies and consulates
- Curates' temporary exhibitions of loaned artworks for the representational space of Chief of Mission Residences
- Creates outreach programs and multilingual publications to promote cross-cultural dialogue and artistic exchange

Roles:

- Curation
- Registration
- Collections Management
- Procurement



Art in Embassies Overview



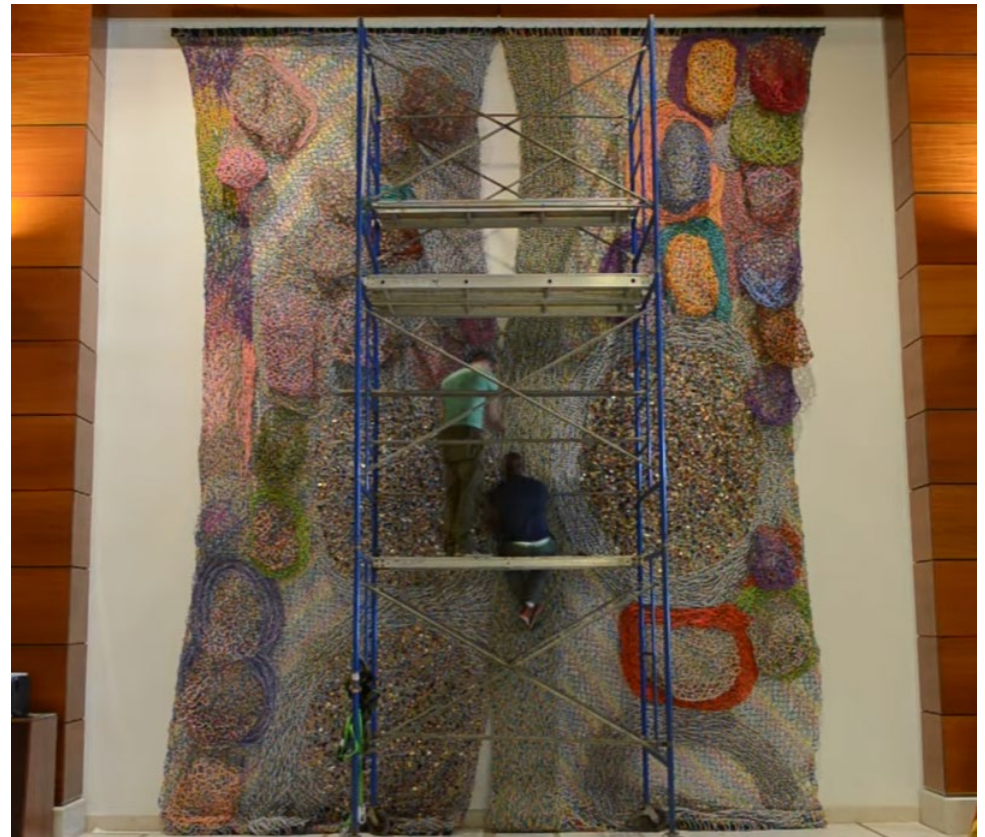
Numbers at a Glance:

- 20,000+ participating artists
- 2,000+ temporary exhibitions installed since 2000
- 80+ permanent collections installed featuring more than 3,500 total artworks

Industry and Art in Embassies

Art in Embassies identifies and utilizes the services of contractors to support:

- **Logistics:** Consolidating, crating, storing, and shipping artworks through fine art transportation companies
- **Installation:** Collaborating with experienced art installers to place paintings and sculptures in interior and exterior locations, adapting to construction timelines and following the security regulations of diplomatic facilities
- **Conservation:** Establishing individual contracts with art conservators, framers, handlers, and specialists to best maintain installed works
- **Outreach:** Contracting photographers and videographers to document Art in Embassies projects for external publication, educational outreach, and condition reporting



Industry and Art in Embassies

Requirements and Scope:

- **Specialization:** Art in Embassies projects require experience installing and managing contemporary art of varying media through the complete building construction timeline
- **Global Reach:** Art in Embassies contracts the services of both domestic and international vendors to meet the unique requirements of each exhibition





6.3

Office of Fire Protection (OBO/OPS/FIRE)

Darrell Dantzler | Director

Office of Fire Protection

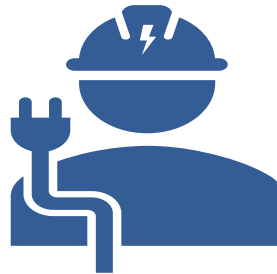
Develops and manages the Department's fire protection program abroad to ensure proper life safety and property protection for personnel and facilities abroad.



Three Divisions of FIRE



**Fire Protection
Analysis & Field
Engineering
(OPS/FIRE/FPA)
Division**



**Fire Protection
Engineering
(OPS/FIRE/FPE) Division**



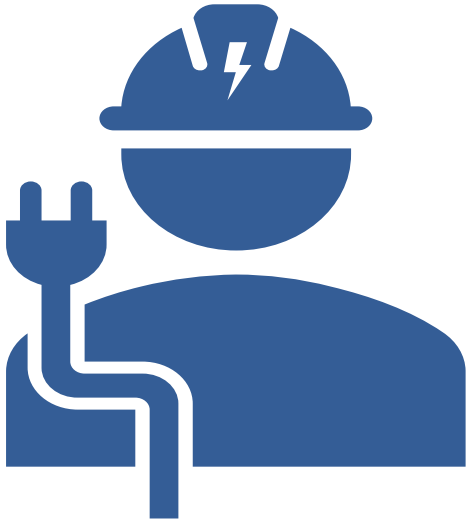
**Fire Protection
Systems and Engineering
(OPS/FIRE/FPS) Division**

Fire Protection Analysis & Field Engineering (OPS/FIRE/FPA) Division:

- Conducts Fire Safety Inspections at 245+ locations annually
- Provided Fire Safety Training and Fire as a Weapon training nationally and internationally
- Manages disaster response and disaster risk management for disasters impacting diplomatic facilities abroad; and
- Investigates all fires that occur in diplomatic facilities under the Chief of mission authority.



Fire Protection Engineering (OPS/FIRE/FPE) Division



- Fire Protection Code Authority
- Plans, designs, and reviews construction documents to confirm compliance with the adopted building codes and standards
- Conducts field visits of construction projects to inspect fire protection system and life safety feature installations
- Conducts engineering assessments of new designs, special materials, programs, and operating methodologies to define the effects on building fire safety for projects requiring special considerations

Fire Protection Systems and Engineering (OPS/FIRE/FPS) Division



- Conducts fire protection system and fire/life safety commissioning of new systems, facilities, or major rehabilitations
- Performs fire protection system upgrades or retrofit installation of fire systems within deficient mission buildings
- Provides consultation on reconfiguration of office spaces, space usage, or any such changes which can severely limit or negate the effectiveness of the building's fire protection systems
- Provides technical Support and Fire system spare parts worldwide

Opportunities

FIRE has Indefinite Delivery, Indefinite Quantity (IDIQ) for the following:

- Design reviews (Fire Protection and Life Safety Features): July 2026
- Onsite Project Reviews: July 2026
- Facility Evaluations (Fire Protection and Life Safety Features): July 2026
- Fire Protection & Life Safety Designs: July 2026
- Fire Alarm System Replacements (replacement of conduit and wiring, expansion of the system to new facilities, and increasing current coverage): July 2026





6.4

Cultural Heritage (CH)

Tobin Tracey | Director

Who is Cultural Heritage?

Implements a stewardship program for the care of the Department of State's culturally, historically, and architecturally significant properties and collections.

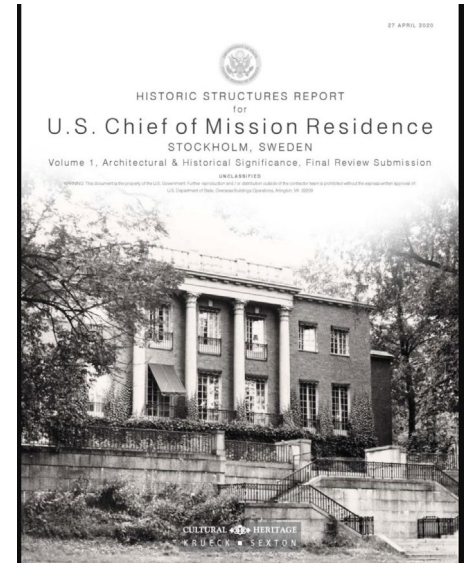


Maintains public website <https://oboculturalheritage.state.gov/> where information on significant properties and collections is maintained.

The National Historic Preservation Act within OBO

The Office of Cultural Heritage carries out the requirements by identifying and documenting significant properties and reviewing proposed work on those properties to identify any adverse effects. If adverse effects are identified, OBO/CH works with the team to identify and implement some form of mitigation.

- 270 +/- Significant Properties identified
- 26 World Heritage Sites
- 60+ Host Nation designation
- 44 Properties on the Secretary of State's Register of Culturally Significant Property
- **Documentation** is done through research, written histories, historic structure and cultural landscape reports, photography, video, virtual tours and virtual reality.



Cultural heritage assets within OBO

The Office of Cultural Heritage cares for the cultural heritage assets within OBO through documentation and conservation.

- Developed a Collections Management Plan that guides and facilitates supervision of the collection to museum standards.
- Developed a comprehensive Collections Care Manual in the form of a graphic novel that is shared widely with affiliated organizations, other government agencies and the public.
- **16,500 Cultural Heritage Assets at +200 sites worldwide:**
 - Fine Art
 - Decorative Arts
 - Objects of Cultural Identity
 - Fixtures and Finishes
- **Care** is done through research, photography, cataloguing, and hands-on conservation.



Opportunities

Cultural Heritage uses OBO AE Support Services IDIQ to hire:

- Historical architects and engineers

Cultural Heritage contracts using GSA Schedules or posting on Sam.gov for:

- Historians
- Photographers
- Videographers
- Architectural conservators
- Fine art shippers
- Fine art conservators

Cultural Heritage contract opportunities can also be found on UnisonGlobal.com in Marketplace.





6.5

Office of Residential Design & Furnishings (OBO/OPS/RDF)

Sharon Kroszkewicz | Director

Official Representational Residences

Official Representational Residences serve as the primary platform for diplomacy abroad.

- U.S. Ambassadors - Chief of Mission Residences (CMR)
- Deputy Chiefs of Mission Residences (DCR)
- Consuls General Residences (CGR)
- U.S. Representatives to an International Organization (POR)



Primary Platform For Diplomacy Abroad

Residential Design & Furnishings provides the interior design and furnishings for OBO designated representational residences worldwide for:

- Must showcase furniture and furnishings supplied by U.S. vendors and reflect a high standard for quality, style, and functionality.
- Are refurbished on an approximate 15–17-year cycle, pending funding from Congress, not with the change of each Ambassador or occupant. With proper care and maintenance, furniture and furnishings are expected to last through the multi-year assignments of several occupants and their families.



In-House Interior Design Service

The OPS/RDF Interior Design program is an in-house interior design service that directs and provides:

- Whole house functional space planning.
- Lighting solutions.
- Selection of interior architectural finishes.
- Specification and acquisition of furniture and furnishings.
- Funding to posts for major appliances.
- Preservation and maintenance of established OPS/RDF interior design schemes.
- Program stewardship and policy guidance.



Opportunities

Residential Design & Furnishings programs provides the Representational Supplies Program:

- Formal tabletop place settings and kitchenware to support representational events in the official residences.
- All formal tabletop place setting must be purchased from U.S. vendors and manufactured in the United States.

Indefinite Delivery, Indefinite Quantity (IDIQ) for the following:

- Crystal Holloware: next solicitation due Fiscal Year 2028
- Sterling Silver Flatware: next solicitation due Fiscal Year 2026
- Chinaware: next solicitation due first quarter Fiscal Year 2025





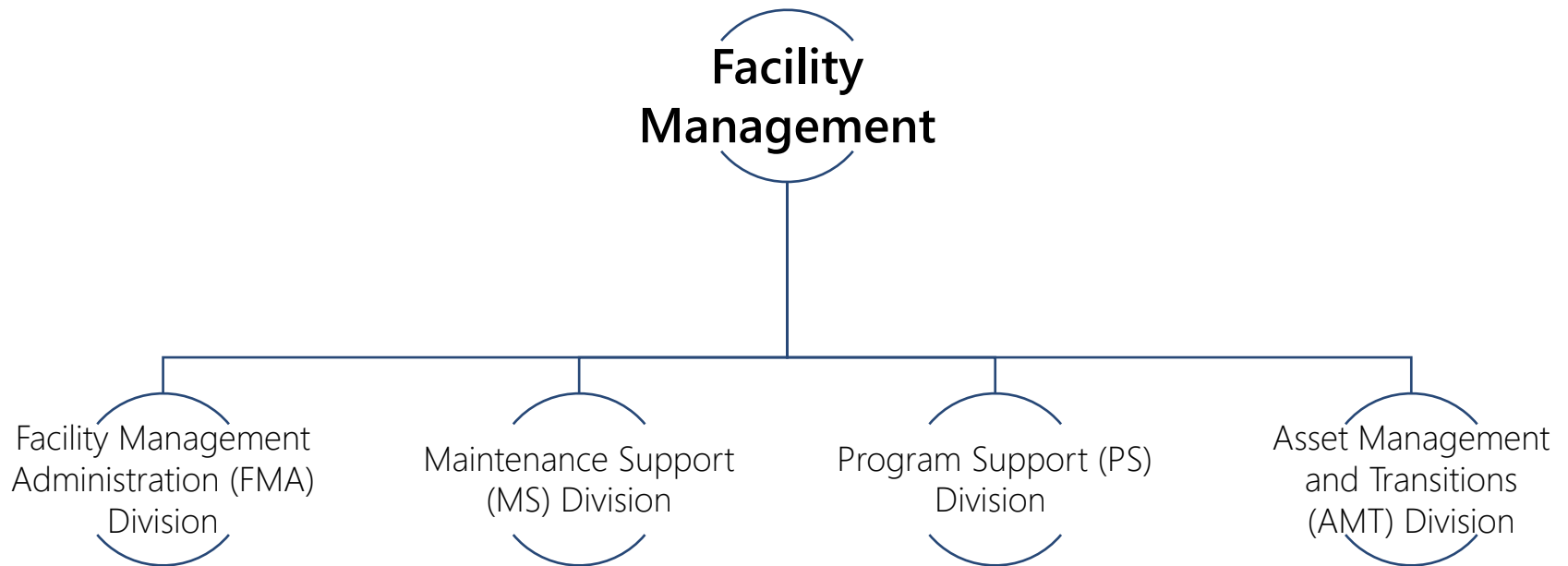
6.6

Facility Management (FAC)

Ralph Delarue | Director

Facilities Management Divisions

To provide the highest standard of professional facility management services to all Diplomatic and Consular Missions of the United States of America.



Facility Management Administration (FMA) Division

The Facility Management Administration (FMA) Division manages all aspects of the Facility Manager Program and provides support to FAC in the areas below:

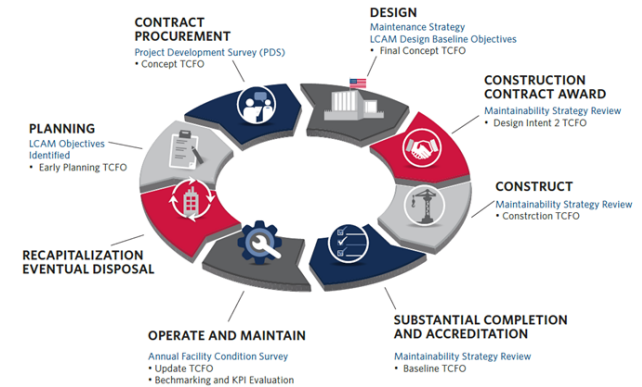
- Administrative and Human Resources
- Travel and Funding
- Facility Manager Recruitment and Mentorship



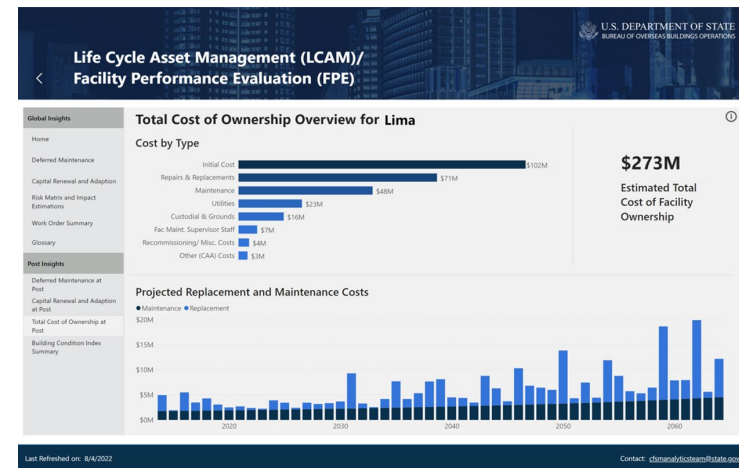
Asset Management and Transitions (AMT) Division

The Asset Management and Transitions (AMT) Division leads FAC's strategic implementation of operations and maintenance considerations in the early planning, construction, and operational phases of OBO projects and facilities.

- Support innovations in designs, construction techniques, and asset management strategies.
- Total Cost of Facility Ownership, assess the cost of acquisition, design, construction, operations and maintenance, recapitalization, and disposal.



Life Cycle Asset Management



Total Cost of Facility Ownership

Maintenance Support (MS) Division

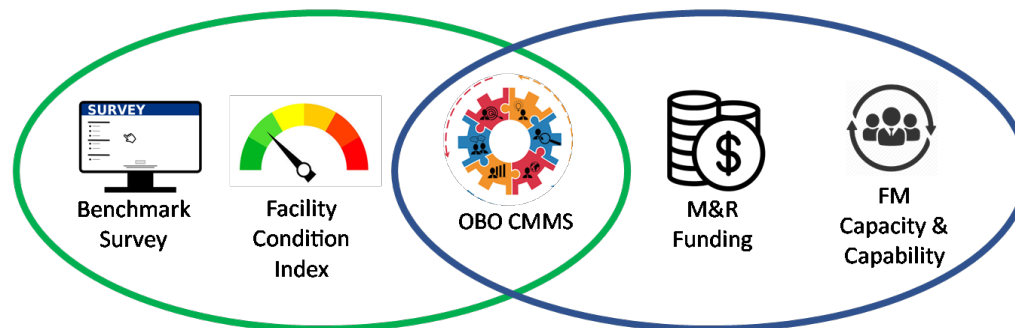
The **Maintenance Support (MS) Division** develops policies, regulations, plans and procedures for the Sustainment and Restoration of DOS facilities overseas.

- Maintenance and Repair Funding
- Preventive Maintenance Service Contracts
- Computerized Maintenance Management System
- OBO Benchmark Survey/Facility Management Performance
- FAC Training Branch
- Facility Condition Index and Deferred Maintenance and Repair backlog



Facility Management Performance (FMP)

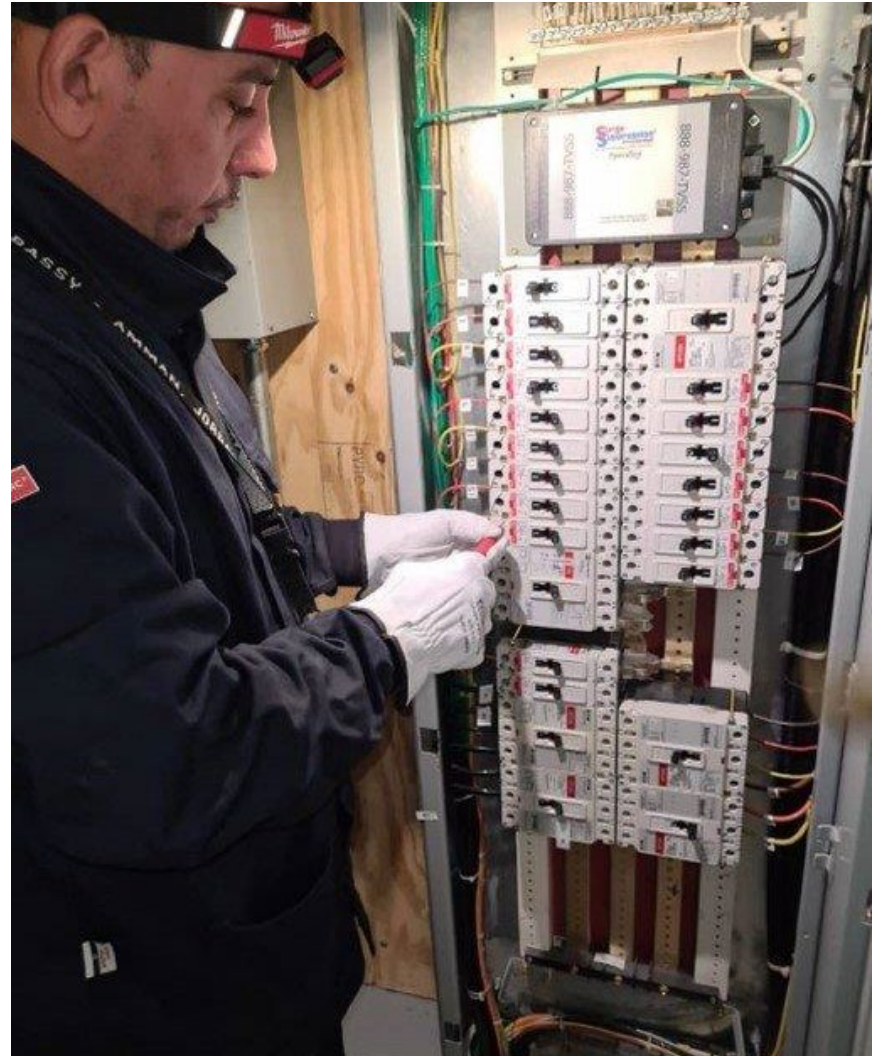
Facility Maintenance and Upkeep



Program Support (PS) Division

The Program Support (PS) Division provides support to implement maintenance, repair and improvement projects.

- Hazmat/Environmental Services Program
- Elevator and Mechanical Systems Program
- Roof and Façade Management Program
- International Maintenance Assistance Program
- CAA/PCC Facility Support Program
- Utility Management Program



Opportunities

FAC has Indefinite Quantity Contracts (IDIQ) for the following:

- Facility Management Support Services
 - To provide personnel for diverse functions in engineering, construction, commissioning, operations, maintenance, and program support.
 - Sustaining operational efficiency in both new and existing facilities on a global scale.
- Power Systems Design Build Services
- BAS Repair and Small Construction Services
- HVAC Repair and Small Construction Services
- Asbestos Training and Abatement
- Generators
- Water Tank Cleaning
- Environmental Security
- Roofing and Quality Assurance
- Elevator Maintenance and Repair
- Water Treatment





6.7

Safety, Health and Environmental Management (OBO/OPS/SHEM)

David Needham | Director

SHEM's Mission

SHEM is responsible for ensuring that employees for all federal employees under the Ambassador as well as family members are safe in living and working environments.

Support U.S. Embassies and Consulates:

- Identify and control hazards via routine site assessments and focused support visits;
- Train American and locally employed staff to effectively implement programs.
- Investigates fatalities, injuries and motor vehicle collisions to identify corrective actions to prevent recurrence of similar mishaps; and,
- Liaise with other federal agency safety and health programs.

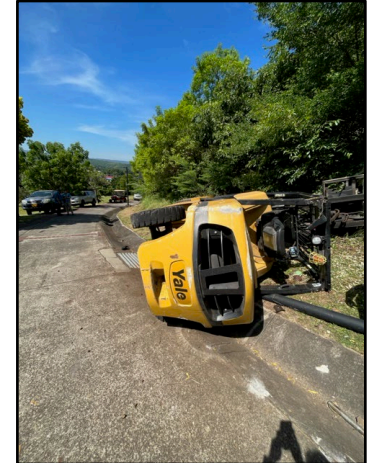
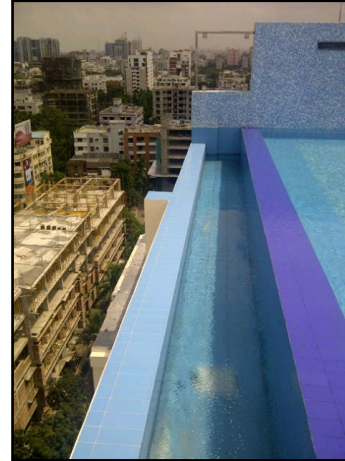
Effective Programs

SHEM enables Embassies & Consulates to Implement Effective Programs

- Protect Americans, Locally Engaged Staff and Family Members.
- Develop Risk Based Programs to Identify and Mitigate the Risk in Residences and Workplaces.

Motor Vehicle Safety Programs:

- Safe Driver and Armored Vehicle Familiarization Training
- Event Data Recorders at Selected Embassies and Consulates



Opportunities

SHEM has contracts for the following:

Safe Driver and Armored Vehicle
Familiarization Contract



Event Data Recorder Contract



These contracts have improved safe driving and lessened the frequency and severity of crashes and produced a 75% reduction in motor vehicle fatalities.



7.0

Q&A

Lauren Luckett

Who We Hire



Civil Service (CS)

Federal government employees within a wide range of disciplines



Personal Services Contractor (PSC)

Directly contracted government employees without the same benefits as CS



Foreign Service Specialist (FS)

Specialized professionals that represent the US and conduct diplomacy domestic and abroad



Internships

Temporary employees working to gain skills (paid and unpaid)

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