



United States Department of State

Washington, D.C. 20520

July 17, 2024

NOTICE

Updated Procedures for Requesting Driver History Reports

The Department of State's Office of Foreign Missions (OFM) has updated the procedures for requesting Driver History Reports (DHRs). Previously, all requests for DHRs were submitted to OFM via email. Effective July 22, 2024, requests for DHRs submitted from foreign missions and foreign mission members must be submitted via eGov.

On July 22, 2024, foreign missions will find a new application in eGov titled "Driver History Report" under the DMV section of the "Request a New Service" module. In addition to the applicant's PID, name, and DOB, the following information is required on the application:

- Email Address – email address the DHR should be sent to;
- Requesting Company – mission's name or insurance company, if applicable;
- Requester Name – name of the eGov account holder or insurance agent, if applicable.

Applicants in a terminated status should now contact their mission's point of contact to submit requests on their behalf to OFM via eGov. Insurance companies requesting DHRs are not impacted by this change.

Missions located in the Washington Metropolitan area may direct questions regarding this change to OFM-FMS@state.gov. Missions located outside of the Washington Metropolitan area should contact their regional OFM office. Contact information may be found on OFM's website: <https://www.state.gov/regional-offices-office-of-foreign-missions/>.